

# **Business Strategies**



## **Business Performance Forecasts**



(v hillion)

|   |         |       | (¥ billion) |
|---|---------|-------|-------------|
| Non-consolidated  | FY13    | FY14  | YoY change  |
| Ordinary income   | 37.1    | 36.4  | (0.7)       |
| Gross business profit                                   | 30.0    | 31.0  | +1.0        |
| Interest income   | 27.3    | 27.9  | +0.6        |
| Fees and commissions                                    | 2.5     | 2.7   | +0.1        |
| Fees and commissions (excluding trust fee               | es) 2.0 | 2.3   | +0.2        |
| Trust account services                                  | 0.4     | 0.4   | (0.0)       |
| Other business profit                                   | 0.1     | 0.3   | +0.2        |
| Gains (losses) on bond trading                          | (0.0)   | 0.2   | +0.2        |
| Expenses (excluding non-recurrent items)                | 19.9    | 20.5  | +0.6        |
| Business profit on core banking operations              | 10.1    | 10.2  | 0.1         |
| Provision of general allowance for possible loan losses | 0.6     | (0.0) | (0.6        |
| let business profit                                     | 9.4     | 10.5  | 1.0         |
| Non-recurrent items                                     | (0.9)   | (1.2) | (0.3        |
| Net gains (losses) on equity securities                 | 1.0     | 0.2   | (0.8        |
| Bad debt disposal (non-recurrent items)                 | 2.2     | 1.7   | (0.4        |
| Ordinary profit   | 8.5     | 9.2   | +0.7        |
| Extraordinary gains                                     | (0.0)   | (0.0) | 0.0         |
| let income  | 4.5     | 5.7   | +1.1        |
|   | 1       |       | , , ,       |
| Credit costs  | 2.8     | 1.7   | (1.1        |

Year-on-year changes forecast

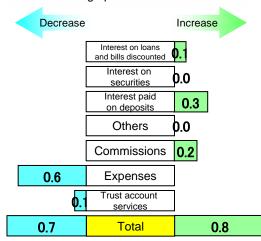
|   | Interest |    | ĺ |
|---|----------|----|---|
| ) |          | 0. | 1 |

(¥ billion, %)

|                            | Average balance  | Yield                | Interest         |
|----------------------------|------------------|----------------------|------------------|
| Loans and bills discounted | +47.1<br>[+45.7] | (0.069)<br>[(0.069)] | 0.1<br>[0.1]     |
| Securities                 | (36.8)           | +0.052               | +0.0             |
| Deposits                   | +32.0<br>[+26.6] | (0.02)<br>[(0.03)]   |                  |
| Others                     | -                | -                    | (0.0)<br>[(0.0)] |
| Total                      | -                | -                    | 0.5<br>[+0.6]    |

Note) Figures in square brackets include trust accounts.

YoY comparison of business profit on core banking operations





## FY2013-2014 Medium-Term Business Plan



## SPEED & SPIRITS

Improve the speed of management decision-making and evolve into a next-generation bank with customer focused strategy



Reinforcing our foundations as the top bank in Okinawa

Okigin's spirits make customers smile and revitalize the region



#### SPEED & SPIRITS 2013~2014

#### **Customer focused strategy**

#### **Management Strategies**

Strengthen sales and earning capabilities as well as promote retail sales from the customer's point of view

- Strengthen sales and earnings capabilities as well as promote retail sales
- Promote IT marketing strategiesImprove the quality of loan assets

#### Personnel Strategies

Develop employees from the customer's point of view and promote the principle: "small numbers, exceptional talent"

- Develop employees from the customer's point of view
  Develop employees able to make proposals suitable to each
- customer life stage
  Strategically assign employees

## Organizational Strategies

Build an organization from the customer's point of view and pass along the "OKIGIN" culture

- Build an organization from the customer's point of view
  Strengthen compliance systems
- Introduce next-generation systems

## Regional Contribution Strategies

Leverage genuine value to revitalize business and the regional from the customer's point of view

- Leverage consulting functions
- ALL OKIGIN FOR OKINAWA

SPEED & PROGRESS 2011~2012

SPEED & STEADY 2009~2010

SPEED & STRONG 2007~2008

#### Build an organization by customer focused strategy

#### Customer Management Committee

Build an organization that helps improve customer and employee satisfaction by reflecting customer feedback and the needs of sales staff in management policies

#### Customer Service Department

Develop sales systems able to provide optimal financial services from the points of view of both individual and corporate customers



To become Okinawa's No. 1 bank: aim→achieve→solidify→leverage our true value

## **Numerical Targets**



|  | FY13 Results     | FY14 Targets         |  |
|--|------------------|----------------------|--|
| Business profit on core banking operations | ¥10.1 billion    | Around ¥10.0 billion |  |
| ROE for core banking operations            | 9.16%            | Around 9%            |  |
| Deposits (Average balance)                 | ¥1,745.6 billion | ¥1,770.0 billion     |  |
| Loan assets (Average balance)              | ¥1,202.0 billion | ¥1,220.0 billion     |  |
| Non-performing loan ratio                  | 1.72%            | 1.00 - 1.99%         |  |
| Core OHR                                   | 66.1%            | 60.00 - 60.99%       |  |
| Capital ratio                              | 11.66%           | 12.00 - 12.99%       |  |
| ROE (Consolidated)                         | 4.53% Around 5%  |                      |  |

<sup>\*</sup> ROE calculation formula

Net income

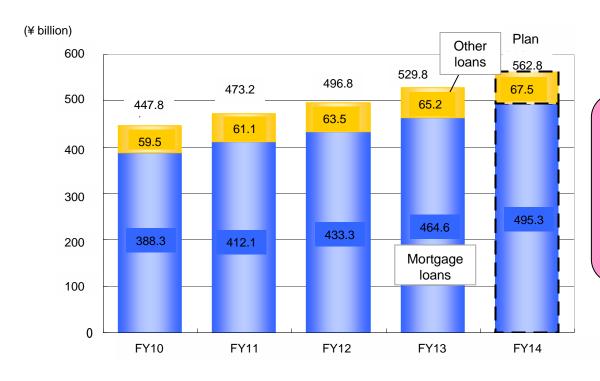
(Shareholders' equity at the beginning of period + shareholders' equity at the end of period) / 2



## **Strategy for Consumer Loans**



Mortgage loans +¥30.7 billion, Other loans +¥2.3 billion Consumer loans ¥562.8 billion (+6.2% YoY)



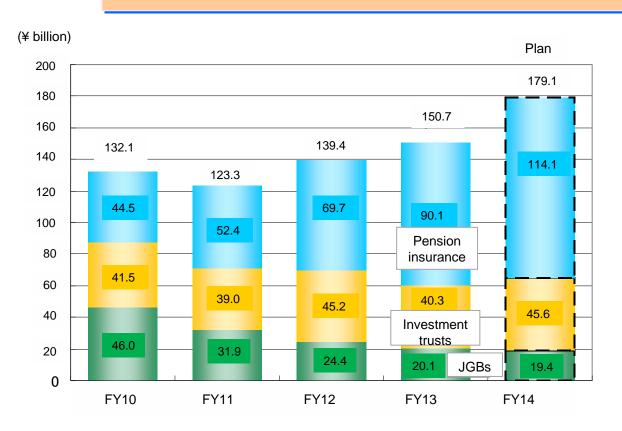
- Solid housing demand
- Higher personal spending on the back of improving economic outlook



## **Strategy for Assets in Custody**



### Boost sales focusing mainly on investment trusts and pension insurance



Pension insurance
Targeted sales volume
¥24.0 billion

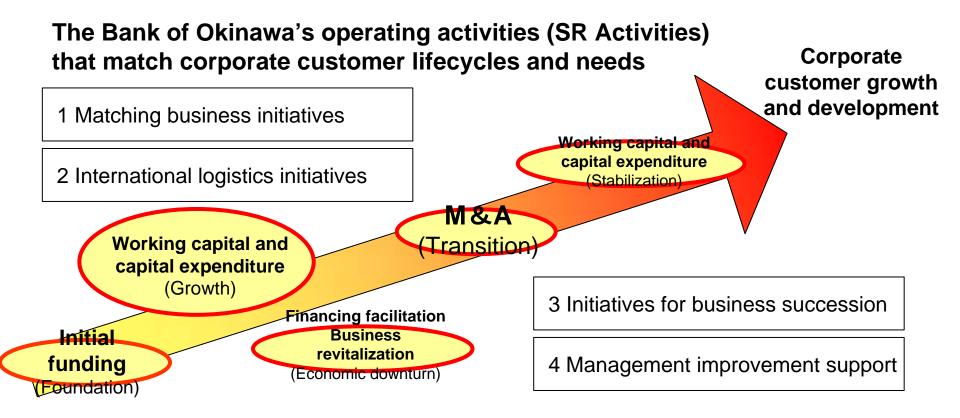
Investment trust
Targeted sales volume
¥14.0 billion

<sup>\*</sup> Sales target added to the balance as of the end of the previous fiscal year for the fiscal year ending March 31, 2015 excluding contract and other cancellations (Figures take into account redemption of JGBs)



<sup>\*</sup> Pension insurance totals are cumulative sums sold.

## Initiatives to Revitalize and Develop Local Communities



Financing deeply rooted in the community: making the most of consulting functions

— SR activities —

# Initiatives to Revitalize and Develop Local Communities (Foundation and Growth Support)

### **Foundation Support**

As an "authorized support organization" defined by the Act for Facilitating New Business Activities of Small and Medium-sized Enterprises, the Bank of Okinawa has implemented the following supporting services:

- ➤ Providing start-up business owners with useful information as well as assistance at the time of grant applications
- ➤ Dispatch of professionals in cooperation with member organizations comprising the local SME platform

| (Results for FY13)  |              |  |  |  |
|---|--------------|--|--|--|
| Support item  | No. of cases |  |  |  |
| Foundation support for small-scale business owners, etc.     (Assistance in the formulation of business or finance plans) | 90           |  |  |  |
| Assistance in the establishment of new medical businesses   | 15           |  |  |  |
| 3. Dispatch of professionals  | 2            |  |  |  |

### Initiatives for business growth (Support for the cultivation of markets)

#### Participation in the "Okinawa Great Trade Fair Pre-Trade Fair"

The Bank of Okinawa co-hosted and participated in the "Okinawa Great Trade Fair Pre-Trade Fair", a large, national-scale trade fair for visitors from around the world, with an eye to raising the status of "The Bank of Okinawa Churashima Trade Fair" to a prefectural level business fair.

- ➤ Held on November 14 and 15, 2013
- ➤ Participation of 131 exhibitors and 102 buyers
- ➤ Approximately 1,600 individual business meetings took place in two days
- ➤119 staff members from the Bank of Okinawa collaborated in the administration of the fair



# **Initiatives to Revitalize and Develop Local Communities** (Corporate Management Improvement and Business Revitalization Support)



- ➤ Professional business consultants for SMEs
- >Public support organizations certified by the government
- ➤ Tax accountants, SME management consultants, lawyers and bankers from financial institutions, etc. practicing in Okinawa
- Commencement of a project to provide assistance in the formulation of management improvement plans with collaboration from authorized support organizations
- ➤ A designated window for businesses, which provides necessary funds to finance up to twothirds of relevant expenses (maximum ¥2 million)

| Status of Application to SME           |
|--|
| <b>Revitalization Support Councils</b> |

|   | FY03-FY12 | 1H FY13 | 2H FY13 | Total |
|---|-----------|---------|---------|-------|
| Number of applications submitted to Councils                | 84        | 8       | 12      | 104   |
| (of which, submitted to the Bank of Okinawa)                | 50        | 6       | 6       | 62    |
| Percentage of applications submitted to the Bank of Okinawa | 59.5%     | 75.0%   | 50.0%   | 59.6% |

Current situation concerning the use of a "program implemented by authorized support organizations to assist in the formulation of management improvement plans" Holding study sessions for authorized support organizations and briefing meetings at all the Bank's branches inviting lecturers from the Small and Medium Enterprises Department, Economy, Trade and Industry Division, Okinawa General Bureau of the Cabinet Office.

The Bank of Okinawa has received 44 applications, representing 63.7% of a total of 69 applications submitted in Okinawa Prefecture.

The Bank of Okinawa is committed to providing support for its customers in their management improvement and business revitalization, in proactive collaboration with external professionals, etc., as necessary.



# Initiatives to Revitalize and Develop Local Communities (Rusings Suggestion and M&A Support)

-**%** 

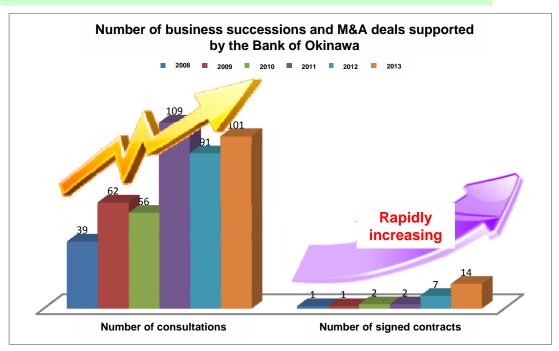
(Business Succession and M&A Support)

### **Challenges faced by regional SMEs**

- ☐ More than 65 years have passed since World War II ended and now many SMEs are managed by older founders [average age of 57.5].
- ☐ [85%] of business owners in Okinawa have yet to name or decide upon their successors.
- ☐ Many of them often consult with [tax accountants] and [lawyers] for advice.
- □One of the critically important issues related to business succession is [finance].

## Support system at the Bank of Okinawa

- □In 2008, the Bank of Okinawa established a division to promote business successions.
- □In 2010, the Bank launched a business succession loan (the only provider of such loan in Okinawa).
- ☐ The Bank holds business succession seminars.
- ☐ It has run Okigin Business Successor School for five years in a row.





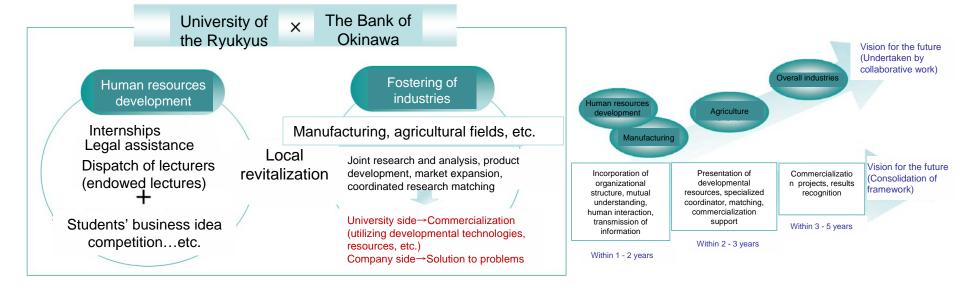
## Initiatives to Revitalize and Develop Local Communities

(Cooperation Among Industry, Academia, Government and Financial Institutions)

Contribution to local community through cooperation among industry, academia, government and financial institutions

Conclusion of an agreement to collaborate with the Integrated Innovation Center for Community, University of the Ryukyus

As a regional financial institution deeply rooted in local communities, the Bank of Okinawa signed an agreement with the University of the Ryukyus to collaborate on the revitalization of local communities, by leveraging their combined capabilities, i.e. the Bank's consulting function and corporate network and the university's personnel and intellectual resources. The Bank of Okinawa will strive to contribute to the realization of a self-supporting economy, envisaged by the 21st Century Vision of Okinawa Prefecture.





# **Branch Network Strategy and Shareholder Returns**



## **Branch network strategy**

- October 2014
- ◆ April 2015
- May 2015

Moromi Branch scheduled to relocate and re-open for business Haebaru Branch scheduled to relocate and re-open for business Nago Branch scheduled to relocate, be newly built and re-opened for business

### **Shareholder returns**

|                                   | FY10 | FY11 | FY12 | FY13 | FY14 (forecast) |
|-----------------------------------|------|------|------|------|-----------------|
| Dividend (yen)                    | 65   | 65   | 65   | 65   | 65              |
| Payout ratio (%)                  | 23.2 | 22.4 | 22.3 | 25.0 | 22.0            |
| Own share purchases (million yen) | 478  | 498  | 700  | 602  | -               |
| Shareholder return ratio (%)      | 31.4 | 30.8 | 34.1 | 36.4 | -               |

