

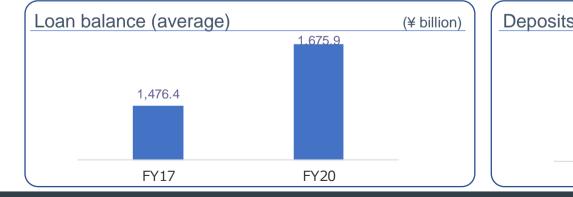
# **Initiatives to Enhance Corporate Value**

# Summary of the 18th Medium-Term Business Plan



Management numerical targets	FY2017	FY2020 (targets)	FY2020 (results)
(1) ROE for consolidated net income	5.00%	Approx. 4%	3.46%
(2) Business profit on core banking operations	¥8.1 billion	Approx. ¥7.5 billion	¥8.7 billion
(3) Core OHR	72.4%	Approx. 70%	71.4%
(4) 10% increase in the number of major corporate customers	7,285	Approx. 8,000	9,011
(5) 10% increase in the number of major individual customers	323,784	Approx. 350,000	338,274
(6) Non-performing loan ratio	1.37%	Approx. 1%	1.24%
(7) Capital ratio	10.14%	9% level	10.30%

\*ROE for consolidated net income shown on a shareholders' equity basis.





The Bank of Okinawa, Ltd.



# Management Indicator Targets

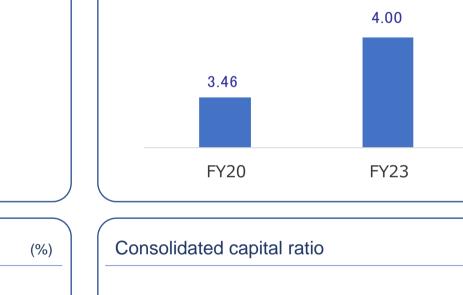


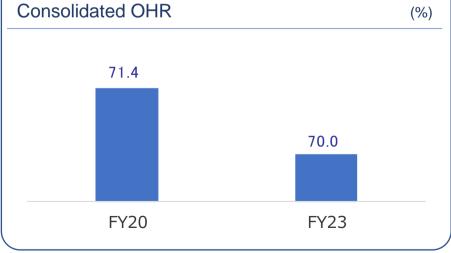
 Net income attributable to owners of the parent
 (¥ billion)

 6.0
 6.0

 5.2
 6.0

 FY20
 FY23







Consolidated ROE (shareholders' equity basis) (%)



# **Business Performance Forecasts for FY2021**



			(¥ billion)	
[Consolidated]	FY20	FY21 (plan)	YoY change	f
Ordinary income	51.7	49.0	(2.7)	
Ordinary profit	7.9	5.6	(2.3)	Business performance points
Net income attributable to owners of the parent	5.2	3.5	(1.7)	
				Consolidated basis
[Non-consolidated]	FY20	FY21 (plan)	YoY change	Net income attributable to owners of the parent is forecast to
Ordinary income	36.4	33.9	(2.5)	decrease by ¥1.7 billion to ¥3.5 billion due to an expected decline i
Gross business profit	29.9	29.0	(0.9)	non-consolidated net income.
Interest income	28.6	27.2	(1.3)	Ordinary income
Of which, gains (losses) on cancellation of investment trusts	0.0	-	(0.0)	A decrease is expected in interest and dividends on securities, in
Fees and commissions	1.6	1.6	(0.0)	addition to declines in gain on sale of bonds and gain on sales of
Other business profit	(0.3)	0.2	0.5	stocks and other securities.
Expenses (excluding non-recurrent items)	21.7	22.4	0.6	(¥ billion)
Personnel expenses	9.9	9.8	(0.1)	Average Yield on Interest
Non-personnel expenses	10.2	11.1	0.8	balance securities merest
Real net business profit	8.2	6.5	(1.6)	Loans and bills discounted +41.0 (0.027)% 0.0
Business profit on core banking operations	8.7	6.5	(2.1)	discounted 441.0 (0.027)78 0.0
Business profit on core banking operations				Securities +51.9 (0.462)% (1.4)
(excuding gains (losses) on cancellation of	8.6	6.5	(2.1)	Deposits +103.8 (0.002)% (0.0)
investment trusts)				Deposits         +103.8         (0.002)%         (0.0)
Provision of general allowance for possible loan	1.2	0.4	(0.8)	Business profit on core banking operations
losses Net business profit	6.9	6.1	(0.7)	
Non-recurrent items	(0.6)	(1.3)	(0.7)	Business profit on core banking operations is forecast to decrease due to a decrease in interest income, along with an increase in nor
Recoveries of written-off claims	(0.0)	0.0	(0.7)	personnel expenses.
Net gains (losses) on equity securities	0.1	0.0	(0.0)	
Bad debt disposal	1.2	- 1.8	(0.0) 0.6	Ordinary profit
Ordinary profit	6.3	4.8	(1.4)	Ordinary profit is forecast to decrease due to a decrease in busines
Extraordinary gains (losses)	(0.0)	(0.0)	(0.0)	profit on core banking operations, along with an increase in bad de
Income before income taxes	6.3	4.8	(0.0) (1.5)	disposal.
Total income taxes and other taxes	1.8	1.4	(0.3)	
Net income	4.5	3.3	(0.3)	
	4.0	3.3	(1.1)	

### 0.0

33

# **Business Profit on Customer Services**



			(¥ million, %)
	FY18	FY19	FY20
(1) Loans and bills discounted average balance	1,564,373	1,614,026	1,674,979
(2) Yield on loans and bills discounted	1.560	1.524	1.465
(3) Yield on deposits	0.044	0.053	0.016
(4) Loan / deposit spread ((2) - (3))	1.516	1.471	1.449
(5) Fees and commissions	1,943	1,650	1,683
(6) Operating expenses	21,582	21,908	22,075
(7) Business profit on customer services	4,077	3,483	3,878
(8) Deposits average balance	1,993,637	2,055,095	2,261,194
(9) Business profit margin on customer services	0.204	0.172	0.171

\*(7) = (1) × (4) + (5) - (6) \*(9) = (7)  $\div$  (8) \*Items (1) through (4) and (8) are from banking account.

\*Item (4) is the overall spread for domestic and international operations.





### Continuing optimization of branch networks

Number of branch			
Relocation	1		
Branch-in-branch	7		

Reviews of locations and branch-in-branch initiatives are carried out to pursue greater convenience for customers and the optimization of management resources. This allows us to increase the number of staff at branches and achieve cost reductions (approximately ¥100 million/year).

	Number reduced
Reduction in ATMs	32
Reduction in MMKs	20

Since April 2020, we implemented a system of mutually discounted ATM usage fees with Bank of The Ryukyus, increasing the number of cash-points for customers, while simultaneously reducing the number of ATMs and MMKs by 52 in two years. In this way, we have achieved cost reductions of approximately ¥130 million/year.

### Centralization of operations at head office

- Expanded the centralization of clerical work for loan execution at head office
  - $\Rightarrow$ Reduced the time taken to prepare and send claims documentation
- Centralized self-assessment at head office
  - ⇒Centralized operations at head office and reduced clerical work at branches
- Enhanced ATM functions
  - ⇒Repaired magnetic error on cards at ATMs, achieving greater customer convenience

### Utilization of digital tools

We aim to improve the efficiency of operations through digitalization and automation, including the use of groupware, chatbots (automatic response utilizing AI) and RPA.





# Alliances



# @沖縄銀行

# 三菱UFJ銀行

The Bank has concluded a comprehensive partnership agreement on regional revitalization with MUFG Bank, Ltd., in order to promote industry in Okinawa Prefecture. By combining MUFG Bank's information, insight, and networking function in Japan and overseas, with our consulting function and corporate network, we will strengthen our regional revitalization initiatives across the public and private sectors.

### 4th Okigin Churashima Business Meeting (Tourism Edition)

The Bank of Okinawa, Ltd. joined with MUFG Bank, Ltd., the Okinawa branch office of the Organization for Small & Medium Enterprises and Regional Innovation, JAPAN, and FFG Business Consulting Co., Ltd. to provide a total of 77 business meeting opportunities over two days with tourism business operators in Okinawa Prefecture (24 companies) struggling with declining profits and customer numbers due to the impact of COVID-19 as well as business solution providers (15 companies) aiming to solve these issues.





🜈 福岡銀行

By signing a partnership agreement on regional economy revitalization with The Bank of Fukuoka to mutually introduce customers, share functions and know-how, and collaborate on other aspects of operations, we play a role in connecting the economies of Okinawa and Fukuoka prefectures, and at the same time, contribute to the revitalization of the regional economy through the provision of business support to our customers.

# Okinawa-Fukuoka Future Support Business Meeting (Online Business Meeting)

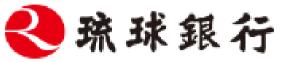
Suppliers: Each company or branch of The Bank of Okinawa Buyers: FFG Head Office Building (Fukuoka) DIAGONAL RUN TOKYO (Tokyo)



# Okinawa Economic Revitalization Partnership







On January 29, 2021, we concluded a comprehensive business partnership agreement (the Okinawa Economic Revitalization Partnership) with Bank of The Ryukyus, Ltd. The aims of the partnership include business cooperation to contribute to economic development in Okinawa Prefecture, and cost reductions through joint back-office operations.

#### Matters for consideration in the initial fiscal year

#### Local revitalization working group

 Implementation of a joint management consultation meeting through cooperation with support organizations.
 Implementation of joint business meetings, events, etc.
 Implementation of joint training for employees

#### Back-office working group

 Standardization of application documents for inheritance business

#### Loan and deposit trends in Okinawa Prefecture (¥ billion)

Average balance in Okinawa Prefecture	FY07	FY17	Change		
Deposits	3,204.7	4,768.9	+1,564.2		
Loans	2,494.4	3,598.9	+1,104.5		
	Source: BOJ Naha Branch				

Matters for consideration in subsequent fiscal years

#### Local revitalization working group

- ·Collaboration on M&A and business succession
- ·Collaboration on large-scale projects
- •Collaboration on syndicated loans

#### Back-office working group

- Common ATMs
- ·Common cash delivery and internal mail delivery, etc.
- ·Common foreign currency operations

Population of C	(Thousand)				
	2010	2020	Change		
Population	1,395	1,459	+64		
Households	536	617	+81		
	Source: Okina				



# Initiatives to Address ESG and the SDGs



# Awarded as an "example of an innovative effort" by a financial institution, etc. to contribute to regional revitalization

We concluded an Agreement on Collaboration and Cooperation with an NPO, NIJINOHASHI FUND, which provides support for children's cafeterias and other sites for children in Naha City, and collaborated and cooperated with it to work to support children. We considered and constructed support schemes for the NPO, utilized the Bank's networks to seek funding for its activities, publicized these activities, and participated in volunteer activities. We connect local companies and individuals with the NPO and local children, and contribute to building systems for "locals supporting locals," and creating a society where companies and people help and support each other.

	地域課題所 に関心があるお			定により支援資子 プリで支援資金物		子ども食: を支		地域の子ども違の笑顔	4 885
	本件0	の背景		銀	行の強み		社会	会課題解決	1 %## **
て、自1 相談。 ・地域・	た人が子ども1 なした事業継続 いがルートや い。	に興味か	て当行へ ある企 等が分	し、当行がお3 人取引先)とN をすれば、地域 食堂の懸け橋 2 沖縄銀行 トフォンアプリ フラとし個人カ 来るようにすオ	店のネットワーク 客さまて法人取引 POの間に入って 奥企業やお客様 となることができ にて展開してい、 「おきぎんSmart ら「募金」を募る いば、社会活動 ことができるので	らたや個した。 たや渡しそども きる。 るスマーン たを個 を援を個	体制の構築に ・当事例から/ 集店へ展開。	と地域で支え、解決する 主体的に関与。 やかいウを蓄積し、各営 当行は地域企業とNPO 行うことができ、ハブとしたせる。 【人のお客さで、 「おきざんSma 「	17 #
連携・協	カに関する協 地域のお客様	になった。 周知資 料配布	(メージ】 沖縄銀行支)	資料等 提供	NPO法人 にじのはしファンド		地域の子ども達		@ 沖縄銀行
	法人会 その他法人 個人顧客等	申込 資料提出	バンフレット設置 イベントでの周辺 ロ座振替依頼者 の受領・取次ぎ	0	こども食堂 (にごの森文庫)	支援資金 サービス 提供		「連携・協力に関する協/	2書」締結
				达主号					
<ul> <li>NPO法</li> <li>学金等で</li> <li>堂の運営</li> </ul>	サポートする支 では、地域住民	ンドは、「子 援事業と、 のコミュニ	支援先の ども支援事業」 2子ども図書館 ティとして幅広い	・子ども食堂を通 い人を受入れなか	的な支援 見童養護施設・里頼 認することで地域( ぶら、経済的理由や	の大人と子 家庭の事情	供を結び、文化的な	を希望する社会的擁護等の子と 体験を提供する事業を運営。② る食事をとることができない子供	の子ども食

Source: Towns, People and Work Revitalization Headquarters, Cabinet Secretariat

#### Preferential interest rates for USD-denominated time deposits

We applied preferential interest rates for individuals and companies that invested ¥300 thousand or more in automatically-renewed USD-denominated time deposits (1-month), valid until the expiration of the initial month.

As part of our activities based on the Okigin Group SDGs Declaration, we donated part of the fees and commissions on domestic and foreign exchanges for foreign currency-denominated time deposits to Okinawa Prefecture (Okinawa Children's Future Support Citizens Movement), implementing support for the children who will create Okinawa's future.

#### Initiative to abolish passbooks for ordinary deposits

For every new account opened, and every account for which the holder opted out of paper passbooks, the Bank donated ¥100 to a group engaged in local contribution activities such as poverty countermeasures in Okinawa Prefecture.

## 通帳不発行の取り組みに応じた寄付金贈呈式





# Initiatives to Address ESG and the SDGs

#### Promotion of female participation and career advancement

On January 20, 2020, we obtained the third and highest rank of Eruboshi Certification from the Minister of Health, Labour and Welfare, as a company that engages in outstanding initiatives, etc. related to the promotion of female participation and career advancement. (Eruboshi is a certification system based on the Act on the Promotion of Female Participation and Career Advancement in the Workplace that came into effect in April 2016.) The certification criteria comprise five items for assessment: recruitment, continued employment, working style (including working hours), proportion of female managers, and diverse career paths. The Bank was assessed as having fulfilled the certification criteria for all items, and was awarded the third and highest rank of certification. We will continue to promote a range of initiatives with the aim of being an organization where diverse human resources, including female employees, can play an active role. The results of our initiatives are published on the Database of Companies Promoting Women's Participation and Advancement in the Work Place.



Recognized under the Certified Health & Productivity Management Organization Recognition Program (large enterprise category)

5 GENDER

e

8 DECENT WORK AN

We were recognized under the large enterprise category of the 2021 Certified Health & Productivity Management Organization Recognition Program, a program jointly implemented by the Ministry of Economy, Trade and Industry of Japan and the Nippon Kenko Kaigi. This was the fourth consecutive year since 2018 that we were recognized under this category.

The Bank declared its support for health in 2005, to mark its participation in Okinawa Prefecture's unified health promotion movement Healthy Okinawa 21, and the entire Okigin Group has come together as one to engage in a range of health promotion activities. We will continue to endeavor to heighten the health awareness of all officers and employees of the Okigin Group, to promote health and productivity among their own families, workplaces, customers, and local communities.

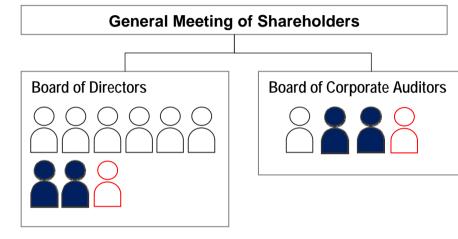




# Initiatives to Address ESG and the SDGs



### **Proportion of Outside Officers**



### [Proportion of Independent Outside Directors]

3 out of 9 = 33%

The Corporate Governance Code requires companies listed on the market that will succeed the 1st Section of the Tokyo Stock Exchange to have a minimum of one third Outside Directors, a requirement which the Bank already fulfills.

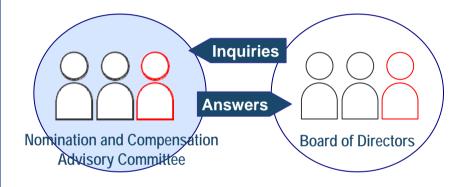
### [Proportion of Female Officers]

2 out of 13 = 15.4%

We are achieving diversity with a proportion of female officers exceeding 9.2%, the proportion indicated by the Gender Equality Bureau Cabinet Office for the banking sector.

### Nomination and Compensation Advisory

Established the Nomination and Compensation Advisory Committee as a voluntary advisory body to the Board of Directors regarding the nomination and compensation of Directors, etc.



- Appointment of a female Independent Outside Director
- Secure transparency and objectivity in the evaluation and determination processes regarding the nomination and compensation of Directors and Corporate Auditors
- Continue to strengthen corporate governance

# Response to Corporate Governance Code



Policy on Cross-Shareholding: Clarify policy to reduce cross-held shares and report on the purpose of any cross-held shares to the Board of Directors

Secure transparency and objectivity in the nomination and compensation determination process by establishing a voluntary Nomination and Compensation Advisory Committee

#### (Excerpt from Corporate Governance Report)

[Principles 1-4]

**OPolicy on Cross-Held Shares** 

The Bank holds cross-held shares when deemed necessary for improving the sustainable corporate value of our business partners and the Group. The Bank verifies the necessity of cross-shareholding by looking at the mid- to long-term economic rationality, future prospects, relationship with the regional economy, etc. for each stock. With comparison and verification of the stock to capital costs, etc., as well as to the standard yield expected when the Bank makes loans, the Bank will reduce shareholdings that are deemed unnecessary in terms of economic rationality. The purpose of cross-shareholding, etc. is reported to and verified by the Board of Directors each year.

In addition to looking at cross-shareholdings in light of capital costs, the Bank verifies and compares crossshareholdings with the standard yield expected when making loans, and the purpose, etc., of holding the shares is reported annually to the Board of Directors. Based on the report, the Bank reduced cross-shareholdings during the fiscal year ended March 31, 2021.

	FY18	FY19	FY20	Difference
Cross-held stocks	16 stocks	15 stocks	14 stocks	(1) stock

# **Basic Policy on Dividends**



Strengthen management structure and continue stable dividends

The Bank will flexibly use capital with the aim of optimizing capital efficiency and make stable returns to shareholders while maintaining a sound capital ratio to reinforce its management structure.

### **Basic Policy on Dividends**

The Bank's basic policy on appropriation of surplus is to aim to

\_strengthen its management structure while providing stable

-dividends in light of the public nature of the banking business.

#### **Policy on Shareholder Returns**

#### Common dividend

Regardless of performance, we aim for a yearly common dividend of ¥70.

#### Performance-linked dividend

If the Bank's net income for the fiscal year exceeds ¥7.0 billion, we will consider paying a special dividend.

#### Total return ratio

The Bank sets a target of 30% of net income for the fiscal year for total shareholder returns.

